## Annex 1

## FEE INFORMATION DOCUMENT



## for a payment service user – consumer



Name of the payment service provider: UNICREDIT BANK SERBIA JSC BELGRADE

Name (package) of a payment account: Account Prestige

Payment service user: consumer

Date: 06.05.2025.

This document contains an informative fee information document for the most frequently used and most significant services linked to the said payment account (payment account package).

The payment service provider may charge also the fees for services linked to the payment account which are not stated in this document, consisting only of fees for the most frequently used and most significant services linked to the said payment account. Information on all fees that the payment service provider charges to the payment service user – consumer is available in are available in the Tariff for general banking services for private individuals and agriculturists and Tariff of fees for debit and credit cards for private individuals and agriculturists UniCredit Bank Serbia JSC Belgrade.

A detailed description of the following services (the list of representative services) and additional explanations, if provided by the payment service provider, may be found at counters on the premises of the payment service provider and its website. The payment service provider shall submit those documents to the payment service user at its request and free of charge.

SERVICE		FEES (percentage of the an transaction and/or in the an money)	
1	General services l	inked to the payment account	
1.1	Payment account keeping (name of the payment account or a package) Within this payment account and/or a package of services, it shall be possible to use the following services:	Opening of Account  Maintenance fee account	Free of charge Monthly 2.000 RSD
	- Maintenance of dinar and foreign currency account;		

- Issuance of debit cards - card 1
(DinaCard), card 2 (Mastercard World Elite),
card 3 (Mastercard);
- Electronic banking (for Non-resident only
possibility to see balance on account);
- Mobile banking (for Non-resident only
possibility to see balance on account);
- SMS Card Alarm;
- SMS Service;
- Family travel insurance (only for resident
clients in accordance with the insurance
company conditions);
- Individual travel insurance for cardholders
of additional Mastercard World Elite debit
cards (only for resident clients in accordance
with the insurance company conditions).

Note: The text below shows fees for the most frequently used and most significant services linked to this payment account and/or package of services that are charged, in addition to the fee for keeping the payment account, if the user agrees to establish these services, i.e. if it uses such services.

At the request of a user, a payment service provider shall offer clear and unambiguous information on the fees for services included in this payment account, i.e. the package of services that are not shown below.

1.2	Electronic banking		Free of charge
1.3	Mobile banking		Free of charge
2	Cashless payment transact	ions (except card-based tran	sactions)
2.1	Cashless transfer of dinar funds in the Rep	ublic of Serbia	
	At the counter of the payment service prov	vider	
	To a payment account of the same payment service provider (internal transfer)	Resident	0,8%, min 80 RSD, max 3.000 RSD
		Non-resident	0,5% min 1.200 RSD, max 10.000 RSD
	Urgent/instant payment order	Internal transfer-resident	0,8%, min 80 RSD, max 3.000 RSD
		Internal transfer- Non-resident	Service is not available within this payment account

To a payment account of another payment service provider (external transfer)	up to 300.000 RSD-resident	1%, min 80 RSD, max 3.000 RSD
	from 300.000,01 RSD- resident	0,8%, max 8.000 RSD
	Non-resident	0,5 %, min 1.200 RSD, max 10.000 RSD
Urgent/instant payment order	up to 300.000 RSD-resident	0,8%, min 150 RSD, max 1.000 RSD
	from 300.000,01 RSD- resident	0,8%, max 8.000 RSD
	Non-resident	Service is not available within this payment account
By using electronic and/or mobile banking	services	
To a payment account of the same payment service provider (internal transfer)	Resident	20 RSD
	Non-resident	Service is not available within this payment account
Urgent/instant payment order	Internal transfer-resident	20 RSD
	Payment at the point of sale- resident	Free of charge
	Non-resident	Service is not available within this payment account
To a payment account of another payment service provider (external transfer)	up to 300.000 RSD-resident	20 RSD
	from 300.000,01 RSD- resident	0,25%, max 4.000 RSD
	Non-resident	Service is not available within this payment account

	Urgent/instant payment order	up to 300.000 RSD-resident	20 RSD
	general payment and	from 300.000,01 RSD-resident	0,25%, max
		Them eddicate, and readent	4.000 RSD
		Non-resident	Service is not
			available within
			this payment
2.2	Cashless transfer of euro funds from FX-cu	irrent account in euros	account
2.2			
	At the counter of the payment service prov	ider	
	At the payment account in the Republic of Serbia	Payments within UniCredit Bank: life insurance premium payment in favor of insurance company	0,2%, min 50 RSD, max 3.000 RSD
		Outgoing payments	0,8%, min 1.700 RSD, max 30.000 RSD
		Flash payment up to RSD 700.000	800 RSD
		Flash payment over RSD 700.000	0,4%, max
		Triasir payment ever NOD 700.000	10.000 RSD
		+ Fee for ino-banks outside Euro zone with option OUR	+ 1.700 RSD
	Urgent payment order	Outgoing payments	0,9%, min 2.000
			RSD, max 30.000 RSD
		+ Fee for ino-banks outside Euro zone with option OUR	+ 1.700 RSD
	At the payment account abroad	Outgoing payments	0,8%, min 1.700 RSD, max 30.000 RSD
		Flash payment up to RSD 700.000	800 RSD
		Flash payment over RSD 700.000	0,4%, max
			10.000 RSD
		+ Fee for ino-banks outside Euro zone with option OUR	+ 1.700 RSD

Urgent payment order	Outgoing payments	0,9%, min 2.000 RSD, max 30.000 RSD
	+ Fee for ino-banks outside Euro	+ 1.700 RSD
	zone with option OUR	1 117001100
By using electronic and/or mobile banking	services	
At the payment account in the Republic of Serbia	Payments within UniCredit Bank: life insurance premium payment in favor of insurance company- resident	0,2%, min 50 RSD, max 3.000 RSD
	Payment within UniCredit bank- resident	0,2%, min 150 RSD, max 8.000 RSD
	Outgoing payments-resident	0,4%, min 1.200 RSD, max 15.000 RSD
	+ Fee for ino-banks outside Euro zone with option OUR-resident	+ 1.700 RSD
	Non-resident	Service is not available within this payment account
Urgent payment order	Outgoing payments-resident	0,5%, min 1.500 RSD, max 20.000 RSD
	+ Fee for ino-banks outside Euro zone with option OUR-resident	+ 1.700 RSD
	Non-resident	Service is not available within this payment account

Flash payment up to RSD 700.000- resident  0.2%, max Flash payment over RSD 700.000- resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Urgent payment order  Urgent payment order  Outgoing payments-resident  Non-resident  Non-resident  Outgoing payments-resident  RSD, max 20.000 RSD, max 20.000 RSD, max 20.000 RSD Non-resident  Non-resident  Incoming payments (within UniCredit Bank)  Incoming payments (from other payment service providers)  Pree of charge  CA  Standing order  Establishing and/or using services  Resident  Resident  Free of charge Non-resident  Free of charge RSD  RSD  RSD  Free of charge RSD  RSD  RSD  RSD  RSD  RSD  RSD  RSD	resident  resident  0,2% Flash payment over RSD 700.000- resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Urgent payment order  Outgoing payments-resident  - Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Non-resident  Service available this pay  Non-resident  Service available this pay	%, max 00 RSD 00 RSD
Flash payment over RSD 700.000- resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Urgent payment order  Urgent payment order  Urgent payment order  Outgoing payments-resident  + 1.700 RSD RSD, max 20.000 RSD, max 20.000 RSD Non-resident  Non-resident  Non-resident  Service is not available within this payment account or available within this payment service providers)  Free of charge  Location of the payments (from other payments (from other payment service providers)  Resident  Free of charge Resident  Free of charge Non-resident  Free of charge Service is not available within this payment th	Flash payment over RSD 700.000- resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Service available this pay ac  Urgent payment order  Outgoing payments-resident  - Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Service available this pay ac  - Fee for ino-banks outside Euro zone with option OUR-resident  Service available this pay	00 RSD 00 RSD ce is not
resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Urgent payment order  Urgent payment order  Urgent payment order  Outgoing payments-resident  - Outgoing payments - Outgoing pay	resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Service available this para according payments-resident  Urgent payment order  Outgoing payments-resident  - Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Service available this para according to the service according to the service available this para according to the service according to t	00 RSD
zone with option OUR-resident  Non-resident  Service is not available within this payment order  Urgent payment order  Outgoing payments-resident  Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Service is not available within this payment order  Non-resident  Service is not available within this payment account  Incoming payments (within UniCredit Bank)  Incoming payments (from other payment service providers)  Free of charge  RSD, max 20.000  RSD  Available within this payment service providers)  Pree of charge  RSD, max 20.000  RSD, max 20.000  RSD, max 20.000  RSD  RSD  RSD  RSD  RSD  RSD  Resident  Free of charge  Non-resident  Free of charge  Non-resident  Service is not available within this payment of the payment service providers of the payment service is not available within this payment	zone with option OUR-resident  Service Non-resident  Urgent payment order  Outgoing payments-resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Service available this pay  Non-resident  Service available this pay	ce is not
Non-resident available within this payment account  Urgent payment order  Urgent payment order  Outgoing payments-resident  + Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Service is not available within this payment account  The receipt of funds from abroad to the FX-current account in euros  Incoming payments (within UniCredit Bank)  Incoming payments (from other payment service providers)  The stablishing and/or using services  Resident  Resident  Free of charge  O,40%, min 400  RSD, max 20.000  RSD  RSD  RSD  Free of charge  O,40%, min 400  RSD, max 20.000  RSD  RSD  Service is not available within this payment service is not available within this payment within this payment th	Urgent payment order  Outgoing payments-resident  Outgoing payments-resident  Outgoing payments-resident  Outgoing payments-resident  Outgoing payments-resident  Outgoing payments-resident  Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Service available this pay	
RSD, max 20.000 RSD  + Fee for ino-banks outside Euro zone with option OUR-resident  Non-resident  Service is not available within this payment account  Incoming payments (within UniCredit Bank)  Incoming payments (from other payment service providers)  Standing order  Establishing and/or using services  RSD, max 20.000 RSD, max 20.	+ Fee for ino-banks outside Euro zone with option OUR-resident + 1.700  Non-resident Service available this pay	ayment
zone with option OUR-resident + 1.700 RSD  Non-resident Service is not available within this payment account  2.3 The receipt of funds from abroad to the FX-current account in euros  Incoming payments (within UniCredit Bank)  Incoming payments (from other payment service providers)  2.4 Standing order  Establishing and/or using services  Resident Free of charge Non-resident  Service is not available within this payment	zone with option OUR-resident + 1.700  Non-resident Service available this page.	20.000
2.3 The receipt of funds from abroad to the FX-current account in euros  Incoming payments (within UniCredit Bank)  Incoming payments (from other payment service providers)  2.4 Standing order  Establishing and/or using services  Resident Non-resident Service is not available within this payment	available this pa	00 RSD
Incoming payments (within UniCredit Bank)  O,40%, min 400 Incoming payments (from other payment service providers)  RSD, max 20.000 RSD RSD  2.4 Standing order  Establishing and/or using services  Resident Non-resident Service is not available within this payment		e within ayment
UniCredit Bank)  UniCredit Bank)  O,40%, min 400 Incoming payments (from other payment service providers)  RSD, max 20.000 RSD  RSD  Establishing and/or using services  Resident Non-resident Service is not available within this payment	2.3 The receipt of funds from abroad to the FX-current account in euros	
Incoming payments (from other payment service providers)  2.4 Standing order  Establishing and/or using services  Resident Non-resident Service is not available within this payment		charge
Establishing and/or using services Resident Non-resident Service is not available within this payment	Incoming payments (from other RSD, max 2	20.000
Non-resident Service is not available within this payment	2.4 Standing order	
Non-resident Service is not available within this payment	Establishing and/or using services Resident Free of contract to the contract of the contract o	charge
account	Non-resident Service available this page	ce is not e within
For executing a transaction	For executing a transaction	

	To a payment account of the same payment	In RSD currency-resident	Free of charge
	service provider (internal transfer)	In EUR currency life insurance premium payments-resident	0,2%, min 50 RSD, max 3.000 RSD
		In EUR currency-resident	0,2%, max 10.000 RSD
	To a payment account of another payment service provider (external transfer)	In RSD currency up to 300.000 RSD-resident	15 RSD
		In RSD currency from 300.000,01 RSD-resident	100 RSD
		In EUR currency-resident	0,5%, min 1.200 RSD, max 20.000 RSD
		+ Fee for ino-banks outside Euro zone with option OUR-resident	+ 1.700 RSD
2.5	Direct debits		
	Establishing and/or using services	Resident	Free of charge
		Non-resident	Service is not available within this payment account
	For executing a transaction		
	To a payment account of the same payment service provider (internal transfer)	Resident	Free of charge
	To a payment account of another payment service provider (external transfer)	Resident	Free of charge
2.6	Cheque issuance		
		Resident	RSD 25 per cheque
		Non-resident	Service is not available within this payment account
3	Payme	nt cards and cash	
3.1	Debit card issuance		
	Debit card issuance		Free of charge
		T. Control of the Con	

	Periodic membership fees for using a debit card	For all debit cards except Visa Platinum card	Free of charge
		Visa Platinum card	Monthly 1.200 RSD
3.2	Debit card cash pay-outs		
	Upon executed transaction		
	In the country		
	At the counter	Counter of UniCredit bank	Service is not available
		Another bank counter	3%, min 150 RSD
	At ATM	ATM of UniCredit bank	Free of charge
		ATM of another bank	1%, min 170 RSD
	Abroad		
	At the counter	For all cards except Dina Card	1%, min 5 EUR <sup>1</sup>
		Dina Card	Service is not available
	At ATM	At ATM of UniCredit Group, for all cards except DinaCard	1 EUR
		At ATM of other bank, for all cards except DinaCard	1%, min 5 EUR²
		Dina Card	Service is not available
3.3	Credit card issuance		
	Credit card issuance		Free of charge
	Periodic membership fees for using a credit	DinaCard credit card – resident	Free of charge
	card	Mastercard Flexia – resident and non-resident	Monthly 100 RSD
		Mastercard Platinum - resident and non-resident	Annually 15,000 RSD
3.4	Credit card payments at a merchant's point	t of sale	
	Upon executed transaction		

<sup>&</sup>lt;sup>1</sup> On the day of processing transaction is being processed payment in dinar equivalent at the selling rate of UniCredit Bank Serbia JSC <sup>2</sup> On the day of processing transaction is being processed payment in dinar equivalent at the selling rate of UniCredit Bank Serbia JSC

In the country	Free of charge	
Abroad	Free of charge	
Annual nominal interest rate	Mastercard Flexia	11,50%, fixed, calculated using proportional method
	Mastercard Platinum	10,20%, fixed, calculated using proportional method
	DinaCard – credit	11,50%, fixed, calculated using proportional method
Annual effective interest rate	Mastercard Flexia	16,95% <sup>3</sup>
	Mastercard Platinum	17,33%4
	DinaCard – credit	12,50%5

<sup>&</sup>lt;sup>3</sup> EIR calculated on 25/12/2024, limit amount of 50,000 RSD. Calculation also includes bill of exchange cost, the cost of one basic credit bureau report and monthly membership fee.

<sup>&</sup>lt;sup>4</sup> EIR calculated on 25/12/2024, limit amount of 50,000 RSD. Calculation also includes bill of exchange cost, the cost of one basic credit bureau report and annual membership fee.

<sup>&</sup>lt;sup>5</sup> EIR calculated on 25/12/2024, limit amount of 50,000 RSD. Calculation also includes bill of exchange cost and the cost of one basic credit bureau report and annual membership fee.

				nternai use Only - Unicredit Bank
	Other fees		Mastercard Flexia, Mastercard Platinum and DinaCard credit – split into 3, 6 and 12 installment per transaction	card
			Mastercard Flexia, Mastercard Platinum and DinaCard credit – split into 3, 6 12 and installments, at POS terminathe merchants with scontractual relationship with Bank	card d 24 als of pecial
			Mastercard Flexia, Mastercard Platinum and DinaCard credit – split into 24 installments (onl the basis of specific contracturelationship)	card 2,000 RSD y on
3.5	Credit card cash pay-outs			
	Upon executed transaction			
	In the country			
		At the counter	Counter of UniCredit Bank	Service is not available
			Counter of other bank	3%, min 250 RSD
		At ATM		2%, min 250 RSD
	Abroad			
		At the counter	All credit cards except DinaCard	3%, min 250 RSD
			DinaCard	Service is not available
		At ATM	All credit cards except DinaCard	2%, min 250 RSD
			DinaCard	Service is not available
	Annual nominal interest rate		Mastercard Flexia	11,50%, fixed, calculated using proportional method
			Mastercard Platinum	10,20%, fixed, calculated using proportional method
			DinaCard – credit	11,50%, fixed, calculated using proportional method

	Annual effective interest rate	Mastercard Flexia	16,95% <sup>6</sup>
		Mastercard Platinum	17,33% <sup>7</sup>
		DinaCard – credit	12,50%8
	Other fees	Mastercard Flexia, Mastercard Platinum and DinaCard credit card – split into 3, 6 and 12 installments, per transaction	300 RSD
4	Autho	rised overdraft facility	
4	Autho Establishing and/or using the service	rised overdraft facility  Resident	Free of charge
4			Free of charge  Service is not available within this payment account
4		Resident	Service is not available within this payment account

<sup>&</sup>lt;sup>6</sup> EIR calculated on 25/12/2024, limit amount of 50,000 RSD. Calculation also includes bill of exchange cost, the cost of one basic credit bureau report and

monthly membership fee.

TelR calculated on 25/12/2024, limit amount of 50,000 RSD. Calculation also includes bill of exchange cost, the cost of one basic credit bureau report and annual membership fee.

<sup>&</sup>lt;sup>8</sup> EIR calculated on 25/12/2024, limit amount of 50,000 RSD. Calculation also includes bill of exchange cost and the cost of one basic credit bureau

<sup>9</sup> EIR calculated on 26.12.2024, limit amount of 50,000 RSD. Calculation also includes bill of exchange cost and the cost of one basic credit bureau report.